



ACTIVITY REPORT

2019



ACTIVITY REPORT 2019

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"Participate and share, the reason for a commitment"

INTRODUCTION

MALLORCA SENSE FAM was born as a non-profit organization in the summer of 2009, as a response to the poverty that the crisis had generated, and with the aim and the will to sensitize Mallorcan society to this serious problem.

The headquarters, warehouse and Food Solidarity Distribution Center is located at 9 Vinyet street, in the Son Espanyolet neighborhood of Palma.

The Board of Directors is made up of 12 volunteers, and the association also has more than 100 volunteers, all united by a spirit of solidarity and who carry out their work in a totally altruistic way.

RECORDS

Registered as "Associació Mallorca Sense Fam" with the number 311000007135, in the First Section of the Register of Associations of the Balearic Islands on October 15, 2009, it begins its activity in November 2009.

In the Insular Registry of Social Services of Mallorca, on March 9th, 2010.

Declared of Public Utility with the number 7135 by the Interior Ministry, on July 11th, 2013 and by the Balearic Government on September 27th, 2013, in the Registry of the Autonomous Community of the Balearic Islands

In the Municipal Registry of Citizen Entities, REMEC No. 1462/13, on March 20, 2013.

In the Insular Register of Citizen Participation Entities of the Consell de Mallorca, No. 57/2014, on March 6, 2014.

Declared of Municipal Public Utility by the Palma City Council on May 23, 2018 with No. 5233

The activity of Mallorca Sense Fam, focused on the distribution of food to those families that need it the most, is carried out through volunteers only one person receives a salary and that is the driver of the van.

It starts in the warehouse, every Tuesday afternoon, between 6 and 10 volunteers receive fresh food, fruits and vegetables that come from either through donations or are purchased, arrive at the warehouse, prepare them for distribution on Wednesday.

On Wednesday between 25 and 30 volunteers, distribute and replace the packaged food on each of the shelves, so that the beneficiaries can access them and make "their purchase" in the so-called "Solidarity Supermarket", a new solidarity food distribution project which started at the end of October 2017.

This new form of food delivery consists in each family, according to the number of members, has an assigned number of points and on the shelves, each food has a "price" marked in points and a maximum number of units that can be "bought".

The beneficiary family, goes the day that corresponds to the group in which it is integrated, is checked in the lists of the day and goes to make the purchase of packaged food, by the different shelves and by the area of children's food, products of personal hygiene and cleaning for the home and finally for the fresh food area.

Once the "purchase" of the food has been carried out, it is verified that each beneficiary family has withdrawn the amount of food that corresponds to them, according to the total of the points assigned.

From 9:30 a.m. to 12:30 p.m. families can pick up the food they need

Regularly available: oil, rice, sugar, chocolate milk, cocoa powder, children's cereals, canned tuna and sardines, vegetable soup, canned fruit, cookies, canned beans, whole milk, follow-on milk, cooked legumes, canned tomatoes, continuation milk, children's fruit jars, chicken jars, assorted pasta, fresh fruits and vegetables, vegetables, lean pork, bread and bakery products, potatoes, oranges, seasonal products, and eggs.

Families also have personal hygiene and household cleaning items such as: dishwasher soap, bleach, toilet paper, laundry detergent, shower gel, toothpaste, toothbrushes, hand soap.

Mallorca Sense Fam acquires the missing food, from FEGA (Spanish Agrarian Guarantee Fund) or FEAD (European Fund for the needy), also from the Food Bank and from donations from entities, companies and individuals or from the food collections, "Operation Kilo" that are held..

BENEFICIARIES INTEGRATION

The integration process of families as beneficiaries of the aid is carried out on Fridays, after the interview with the team formed by a psychologist and the seven volunteers that are responsible for Social Assistance, in which the corresponding documentation is checked and once reviewed and accepted the family joins on the the four groups: A, B, C and D, who come once a month.

The average profile of the beneficiary families is that of young couples, with children, without work or with minimal income, elderly people who live alone, single-parent families and people without resources and with family responsibilities,

Families request help, either directly by visiting our headquarters, by indication of friends or derived from the Social Welfare Services of the Palma City Council, official associations or private entities with which it has been agreed to refer families in need of help. .

The aid extends to all those public or private entities that request it, with the delivery of food always within their possibilities, the philosophy of Mallorca Sense Fam is to work in a network and offer aid to all those who need it always in accordance with statutory principles:

"Deliver food to those most in need and help those who help",

NEEDS OF MALLORCA SENSE FAM

The needs of Mallorca Sense Fam are:

Receive food donations, monetary contributions that allow the purchase of food that is not received and that help to complete the so-called "basic food bag", the "infant feeding line", and articles for personal hygiene and cleaning for the home.

Have the help of private companies, agencies and entities that sponsor and / or collaborate with the programs, activities and events of Mallorca Sense Fam.

The incorporation of new volunteers, ready to help and collaborate with their knowledge with their time and work, in order to continue fulfilling the solidarity goals of the Mallorca Sense Fam project, which are none other than to deliver food to families more needed and help related organizations and / or with the same purposes.

31st of December 2019.

Attention to families and individuals during the 2019 Exercise:

Families: **1.632** those of which **952** attended directly by Mallorca Sense Fam and **680** by the institutions, 585 were spanish and 1.047 of other nacionalities.

People: **5.141**, those of wichi **2.452** attended directly by Mallorca Sense Fam, 401 of those were spanish and 2.051 of other nacionalities. The institutions attended : **2.689** people. The annual total, cumulative was of 4739 families with a total of **11.453** people.

Single parent families: **123** that are divided in: **13** spanish and **110** other nationalities.

Adults: **332** those of which: 85 spanish and 247 of other nationalities.

The 2.452 people, atended directly by Mallorca Sense Fam are divided by ages the following way: 65 years +: 112 ; 16 to 64 years old: 1.543; 3 to 15 years old: 686 and 0 to 2 years old: 111.

The detail of those people, families served and the number of members of each family, can be seen in: (Summary table of families served in 2019.)

Food Distribution:

Arrival: 342.056 Kg.

Bought: 16.378 Kg.; Donated: 138.819 Kg.; from the Spanish Agrarian Guarantee Fund: 186.859 Kg.

Exit: 334.321 Kg.

To Institutions: Packaged: **78,550 Kg.**, Fresh: **2,365 Kg.** Hygiene and Cleaning Items: **193 Kg.**
Total: **81,108 Kg.**

To Families: Packaged: 149.434 Kg., Fresh: 96.814 Kg. Hygiene and Cleaning Items: 6.965 Kg.
Total: 253.213 Kg.

Total delivered in 2019 the 334,321 Kg. Compared to 297,388 Kg. In 2018, represents an increase of 36,933 Kg. And 12.42%.

In the year 2019, an average of 6,429 kg of food was delivered each week, compared to 5,700 kg in 2018.

In deliveries of packaging to families, it should be noted that 6,965 kg of personal hygiene and household cleaning products have been delivered, compared to 5,481 kg in 2018, a project started in October 2017.

We have collaborated with 21 entities, with the biweekly delivery of food, estimating that through them 680 families and 2,689 people have received help.

EVALUATION OF THE PROJECT DEVELOPMENT

The Project was presented to the Obra Social · Fundació “la Caixa” and the and the members of the ICI Intercultural Community Intervention Project in the PAC of Santa Catalina in March 2019, nine months after its inception, we consider it is time to evaluate its results and considerations.

It begins with the incorporation of 2 families in the month of March, in April the sum was 6, in June 12, in July 15, in August 18 and in September 22, 27 in October and 29 in December.

Initially the biweekly distribution of the aid was carried out in a single distribution route, currently two routes have been established for better care for the beneficiaries, the Group Y route is 15 families, the Group Z route is 14 families.

The number of deliveries has been 310 with a total of 14,992 Kg.
(See table Solidarity Assistance Program in Food at Home)

Every fifteen days between 9:30 a.m. and 10:00 a.m., through a phone call, the beneficiaries are informed of the approximate time they will receive the delivery.

Then two Mallorca Sense Fam volunteers start the route corresponding to each of the groups, with the van that is rented by Mallorca Sense Fam, for each day of delivery, since for the delivery of fresh food, fruit, vegetables, etc. It was agreed that the delivery would be on Wednesdays, the same day that families are served at our headquarters since these foods are available and that together with the packaging they are distributed.

To say that to date the degree of satisfaction of the beneficiaries of this aid is very high, since the action of the volunteers is not limited only to delivery, but to this is added the delicate treatment and attention or help that they lend especially if they are women who live alone, currently of the total of 38 people, 18 are women, over 65 and 5 under 65. 8 men are over 65 and 7 under 65 years.

We understand that with the creation of this “Solidarity Aid in Food at Home” service by Mallorca Sense Fam, with the special collaboration of the Obra Social · Fundació “la Caixa” and the help of the members of the “Semper Acompanyats” project, from the members of the GREC, from the CMSS of the City Council of Palma, PAC from Santa Catalina, Members of the ICI Project and Càritas, a new line of action has begun in social and solidarity aid for all those elderly people who live alone or with mobility limitations.

We believe that the time has come to consider that this project is worthy of greater dissemination by Mallorca Sense Fam, the Obra Social · Fundació “la Caixa” and all the collaborators, since without their help it would not have been possible to achieve such a hopeful start to the success of this project, a success that belongs to everyone.

CONSIDERATIONS

We hope and wish to continue counting on the help of all those who have made this project possible, to achieve the initial objective of helping those who demand it.

The considerations by Mallorca Sense Fam on December 31st, 2019 when developing this project are:

- Currently, we have the capacity to attend to the donation and delivery of food and we can count on the necessary volunteers.
- As this is an innovative program in terms of care for people over 60 years of age with the biweekly delivery of food at home and that we do not know if there is any other NGO that carries it out, we believe that with the support of Obra Social · “La Caixa” Foundation and the other aforementioned collaborators we should give it more publicity.

We understand that the original projects that have a good development must be known by the largest number of citizens.

- In the future, if it is decided to extend this project to other older people outside the area of our influence, which is: El Terreno, Son Armadams, Es Jonquet, Santa Catalina, Son Espanyolet and Camp den Serralta, this project should be presented to the Palma City Council , Regidor de Cultura i Benestar Social to disseminate and inform all the Municipal Centers of Social Services of Palma and also the Consell de Mallorca as it has powers over the welfare of the elderly.

CHARITY SHOP

On March 21, 2019, the Mallorca Sense Fam Solidarity Store was inaugurated at 12 Avinyó street in Son Espanyolet Palma, a space attached to our headquarters. A project that was born in 2018, aimed at obtaining funds, thanks to the donations we receive for our project to help those most in need.

CELEBRATION

On December 12, 2019, we celebrate the 10 Years of the creation of Mallorca Sense Fam, together with the majority of our volunteers, friends and benefactors of this solidarity project, which is that of all those who day by day make it continue to grow with new goals and new objectives.

Palma, 31st of December 2019.

MALLORCA SENSE FAM

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Declared of Public Utility on 07.11.2013 · Registered in the Registry of CAIB nº 7135

“Since 2009 with the neediest”

COMPARATIVE ANALYSIS ACTIVITY · FISCAL YEARS 2019 · 2018					
CONCEPTS	2019	2018	CONCEPTS	2019	2018
FAMILIES (MSF:952) + (680 INSTITU.)	1.632	1.409	FOOD RECEIVED Kg.		
PEOPLE (MSF:2452) + (2689 INSTITU.)	5.141	5.636	TOTAL RECEIVED Kg.	342.056	287.407
SINGLE PARENT FAMILIES	123	106	BOUGHT	16.378	12.661
SINGLE ADULTS	332	213	DONATED	138.819	131.889
MSF · AGES: OVER 65 YEARS OLD	112	101	FECA · FEAD	186.859	142.857
16 TO 64	1.543	1.392	FOOD GIVEN Kg.		
3 TO 15	686	794	TOTAL GIVEN Kg.	334.321	297.388
0 TO 2	111	139			
FAMILIES BY NUMBER OF MEMBERS			FOOD TO INSTITUTIONS	81.108	77.182
1 MEMBER	332	213	PACKAGED	78.550	73.161
2	187	144	CLEANING PRODUCTS	2.365	4.000
3	173	161	ARTÍCULOS LIMPIEZA	193	21
4	120	150			
5	86	86	FOOD TO FAMILIES	253.213	220.206
6	41	42	PACKAGED	149.434	120.941
7	11	14	FRESH	96.814	93.784
8	0	4	CLEANING PRODUCTS	6.965	5.481
9	1	2	INSTITUTIONS ATTENDED	21	23
10	1	0	ORGANIZED EVENTS	43	31
FAMILIES BY POST CODE (9 HIGHEST VALUES)			PEOPLE BY POST CODE (9 HIGHEST VALUES)		
POST CODE 07008	142	171	POST CODE 07008	489	631
07011	115	92	07011	308	293
07014	104	89	07014	212	181
07013	103	95	07013	242	214
07010	74	63	07010	193	196
07005	68	60	07005	171	187
07015	64	32	07015	145	89
07007	62	71	07007	157	207
07006	49	37	07006	105	123
FAMILIES BY COUNTRY OF ORIGIN (9 HIGHEST VALUES)			PEOPLE BY COUNTRY OF ORIGIN (9 HIGHEST VALUES)		
COLOMBIA	208	61	COLOMBIA	489	161
SPAIN	177	176	SPAIN	401	424
MOROCCO	113	140	MOROCCO	410	576
VENEZUELA	49	18	VENEZUELA	128	47
DOMINICAN REPUBLIC	45	32	DOMINICAN REPUBLIC	93	71
NIGERIA	42	57	NIGERIA	147	224
BOLIVIA	39	64	BOLIVIA	117	188
CUBA	38	26	CUBA	66	48
ARGENTINA	31	11	ARGENTINA	65	22
FAMILIES BY CONTINENT			PEOPLE BY CONTINENT		
EUROPE	223	214	EUROPE	492	503
ASIA	16	15	ASIA	41	37
AFRICA	200	293	AFRICA	729	1.140
CENTRAL AMERICA · SOUTH · CARIBBEAN	513	295	CENTRAL AMERICA · SOUTH · CARIBBEAN	1.190	746

FAMILIES AND PERSONS SERVED IN 2019

	FAMILIES	COUNTRY OF ORIGIN					%
MALLORCA SENSE FAM	952	<i>Spain</i>	177	18,60%	<i>Other Countries</i>	775	81,40%
INSTITUCIONS	680	<i>Spain</i>	408	60,00%	<i>Other Countries</i>	272	40,00%
TOTAL FAMILIES	1.632	<i>Spain</i>	585	35,84%	<i>Other Countries</i>	1.047	64,16%

	PERSONAS	PAÍS DE PROCEDENCIA					%
MALLORCA SENSE FAM	2.452	<i>Spain</i>	401	16,35%	<i>Other Countries</i>	2.051	83,65%
INSTITUCIONES	2.689	<i>Spain</i>	1.613	60,00%	<i>Other Countries</i>	1.076	40,00%
TOTAL PERSONS	5.141	<i>Spain</i>	2014	39,17%	<i>Other Countries</i>	3.127	60,83%

SINGLES PARENTS

<i>Spain</i>		<i>Other Countries</i>		TOTAL
13	10,57%	110	89,43%	123

ADULTS WHE ARE ALONE

<i>Spain</i>		<i>Other Countries</i>		TOTAL
85	25,60%	247	74,40%	332

**PERSONS
AGES**

Over 65 years old	4,56%	Men	47	112
		Women	65	
From 16 to 64 years	62,93%	Men	639	1.543
		Women	904	
From 3 to 15 years	27,98%	Women	351	686
		Men	335	
From 0 to 2 years	4,53%	Men	54	111
		Women	57	
		TOTAL		2.452

FAMILIES BY NUMBER OF MEMBERS	1	332	4	120	7	11	
	2	187	5	86	9	1	
	3	173	6	41	10	1	

VALUES AS OF 12.31.2019

31st of december 2019

SINGLE PARENT FAMILIES 2019							
Country	Families	Children 3 to 15 yrs old		Children 0 to 2 yrs old		PARENTS	
		Boys	Girls	Boys	Girls	Father	Mother
SPAIN	13	15	10	2	5		13
ALBANIA	1	1					1
ARGENTINA	5	6	3			1	4
BOLIVIA	8	3	6	2	1	1	7
BRASIL	1	1	1				1
CHILE	1	1			1		1
COLOMBIA	29	19	20	5	1	1	28
ECUADOR	8	7	5				8
PHILIPINES	1		1				1
GHANA	3	1	1		1		3
ITALY	1	1					1
MALI	8	9	12	1	2		8
MOROCCO	12	13	14	1			12
NIGERIA	13	11	9	4	2		13
PARAGUAY	1	1	2				1
PERU	2	2	1	1			2
POLAND	1		1			1	0
DOMINICAN REP	7	5	6	1			7
RUMANIA	1		1				1
SIRIA	1	1	1				1
VENEZUELA	6	3	4		1		6
TOTALS	123	100	98	17	14	4	119

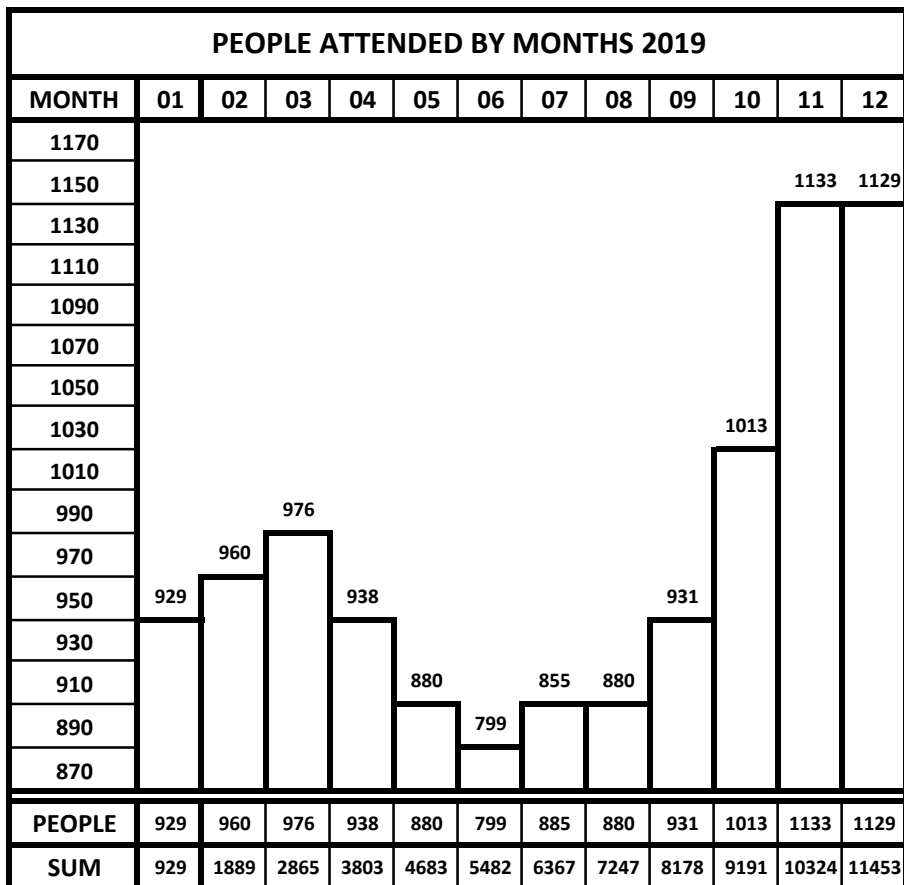
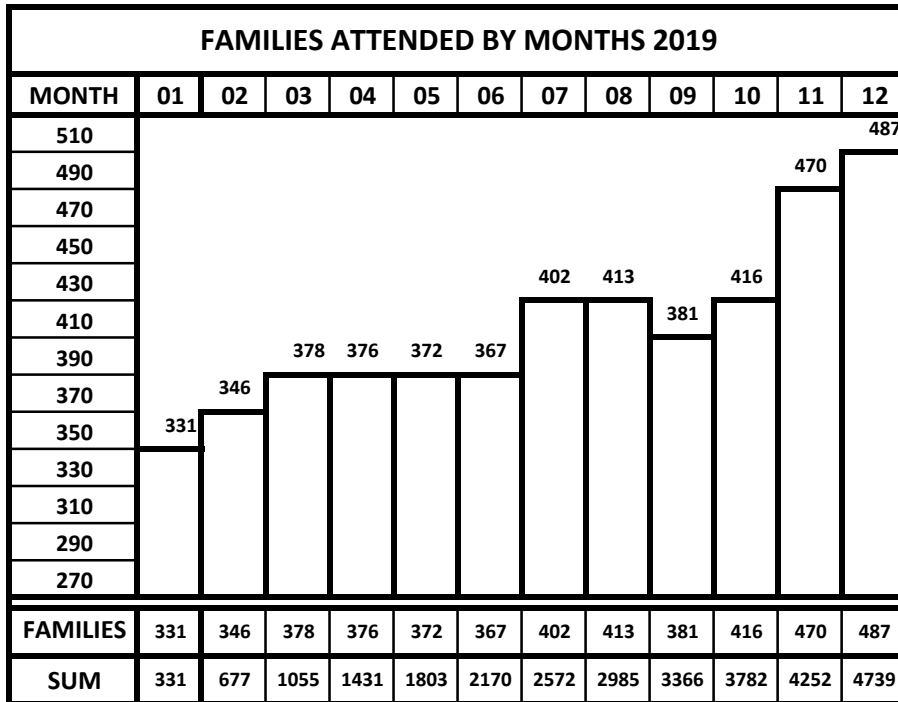
PARENTS AGES	AGE	NUMBER	AGE	NUMBER	AGE	NUMBER
	18	1	34	6	47	1
	20	2	35	3	48	5
	23	2	36	4	49	6
	24	1	37	8	51	1
	25	1	38	8	52	2
	26	4	39	6	53	1
	27	2	40	7	54	2
	28	1	41	3	55	2
	29	7	42	3	56	1
	30	5	43	6	60	1
	31	5	44	2	61	1
	32	6	45	2	63	2
	33	2	46	1		
		39		59		25
TOTAL	123					

SINGLE ADULT 2019							
Number Order	COUNTRY	FAMILIES	Age 65 · + 65		Age 16 to 64		Order by Greater No
			Man	Woman	Man	Woman	
1	SPAIN	85	9	5	33	38	1
2	ALBANIA	1			1		25
3	ALGERIA	1		1			26
4	ARGENTINA	12	2	4	2	4	7
5	BOLIVIA	7				7	9
6	BRAZIL	4				4	14
7	BULGARIA	5		2	1	2	12
8	CHILE	6	1	1	2	2	11
9	CHINA	1				1	28
10	COLOMBIA	70		3	34	33	2
11	CUBA	22		3	8	11	4
12	ECUADOR	7	1	3	1	2	10
13	EL SALVADOR	1				1	29
14	PHILIPPINES	2				2	17
15	GEORGIA	2				2	18
16	GHANA	2			1	1	19
17	HONDURAS	2				2	20
18	IRAN	1	1				30
19	ITALY	1	1		1		31
20	MALI	2				2	21
21	MOROCCO	22		1	4	17	5
22	NICARAGUA	2				2	22
23	NIGERIA	5				5	13
24	PARAGUAY	3			1	2	16
25	PERU	8		1	2	5	8
26	POLAND	1				1	32
27	PORTUGAL	1				1	33
28	DOMINICAN REPUBLIC	27	2	2	6	17	3
29	UNITED KINGDOM	2			1	1	23
30	CZECH REPUBLIC	1			1		27
31	ROMANIA	2				2	24
32	RUSSIA	1		1			34
33	SENEGAL	1			1		35
34	UKRAINE	1				1	36
35	URUGUAY	4		1	2	1	15
36	VENEZUELA	17			5	12	6
TOTAL		332	17	28	107	181	

SINGLE ADULT · AGE · NUMBER · 2019					
Age	Number	Age	Number	Age	Number
18	2	43	3	68	6
19	2	44	6	69	6
20	0	45	6	70	0
21	1	46	4	71	5
22	2	47	8	72	3
23	1	48	8	73	0
24	8	49	5	74	3
25	0	50	4	75	3
26	5	51	9	76	2
27	3	52	6	77	3
28	3	53	12	78	3
29	10	54	17	79	3
30	6	55	7	80	1
31	4	56	8	81	1
32	6	57	7	82	1
33	3	58	4	83	0
34	6	59	8	84	1
35	9	60	6	85	0
36	8	61	13	86	0
37	4	62	8	87	1
38	3	63	6	88	0
39	5	64	8	89	0
40	6	65	7	90	0
41	3	66	8	91	1
42	6	67	5		
	106		183		43
TOTAL 332					

AGE · NUMBER · PERCENTAGES

Age	Number	%	Age	Number	%
From 18 to	4	1,20	From 60 to 6	73	21,95
From 20 to	33	10,00	From 70 to 7	25	7,53
From 30 to	54	16,26	From 80 to 8	5	1,50
From 40 to	55	16,56	From 90 to 9	1	0,30
From 50 to	82	24,70			
	228	68,72		104	31,28
Total 332					



MALLORCA SENSE FAM												
BENEFICIARIES · AGE · GENDER · MONTHS · AGGREGATE · 2019												
AGE·GENDER	ADULTS MORE THAN 65			16 TO 64		03 TO 15		00 TO 02		PEOPLE	FAMILIES	
MONTHS	MEN	WOMEN		MEN	WOMEN	MEN	WOMEN	MEN	WOMEN	MONTH	MONTH	
JANUARY	21 21	33 33	221 221	315 315	143 143	150 150	21 21	25 25	929 929	331 331		
FEBRUARY	24 45	34 67	219 440	314 629	154 297	169 319	22 43	24 49	960 1889	346 677		
MARCH	25 70	34 101	221 661	336 965	159 456	159 478	17 60	25 74	976 2865	378 1055		
APRIL	23 93	34 135	219 880	322 1287	161 617	140 618	17 77	22 96	938 3803	376 1431		
MAY	28 121	38 173	243 1123	298 1585	129 746	110 728	16 93	18 114	880 4683	372 1803		
JUNE	28 149	40 213	183 1306	266 1851	120 866	129 857	16 109	17 131	799 5482	367 2170		
JULY	30 179	39 252	209 1515	315 2166	122 988	132 989	20 129	18 149	885 6367	402 2572		
AUGUST	33 212	39 291	217 1732	311 2477	116 1104	122 1111	19 148	23 172	880 7247	413 2985		
SEPTEMBER	32 244	42 333	235 1967	342 2819	111 1215	124 1235	21 169	24 196	931 8178	381 3366		
OCTOBER	31 275	39 372	253 2220	374 3193	132 1347	132 1367	25 194	27 223	1013 9191	416 3782		
NOVEMBER	33 308	41 413	285 2505	426 3619	152 1499	142 1509	23 217	31 254	1133 10324	470 4252		
DECEMBER	32 340	39 452	294 2799	436 4055	151 1650	130 1639	22 239	25 279	1129 11453	487 4739		
TOTAL 2019	340	452	2799	4055	1650	1639	239	279	11453	4739		
2018	285	408	2934	3989	2016	1980	303	480	12395	4164		
Dif-2019/18	55	44	-135	66	-366	-341	-64	-201	-942	575		

Palma, December 31, 2019

FAMILIES ATTENDED · POSTCODE · PLACE OF RESIDENCE · 2019

ORDER POSTCODES UPWARD			GEOGRAPHICAL AREA
Codes	Families	People	Streets Postcode
07001	17	33	Casco Antiguo, Jaume II, Pça Weyler
07002	7	16	Centro· Plaza España·Velazquez
07003	27	63	Ensanche· 31 desembre·Gral.Riera
07004	39	82	Ensanche·Plaza·Toros·Son Pardo
07005	68	171	Ensanche·Aragón·San Vicente Ferrer
07006	49	105	Polígono de Levante·Aragón·Portixol
07007	62	157	La Soledad·A.Ferran·Trafalgar
07008	142	489	Ensache Aragón·Can Capes·Ametller
07009	19	50	Son Cladera·Alfania·Pol.S.Rossinyol
07010	74	193	General Riera·Ctra. Valldemossa
07011	115	308	Av.Argentina·Balanguera·Cami La Vileta
07012	8	23	Bonaire·Apuntadors·Santiago Russinyol
07013	103	242	Sta.Catalina·Jonquet·Son Rapinya
07014	104	212	Son Armadams·El Terreno·Vinyet
07015	64	145	Génova·Camí de Génova·Vista Alegre
07141	5	7	Son Espanyol·Son Sardina
07150	1	4	Pont d'Inca· Marratxi
07157	1	4	Port d'Andratx
07180	1	1	Santa Ponsa
07181	2	3	Illetas
07184	1	2	Calviá
07198	4	16	Son Ferriol · Palma
07199	1	5	Sant Jordi
07240	1	1	Sant Joan
07300	9	41	Inca
07350	1	4	Binissalem
07400	1	5	Alcudia·Port d'Alcudia
07470	1	4	Port de Pollença
07500	1	4	Manacor
07510	2	3	Sineu
07600	11	20	S'Arenal·Es Pitlarí·Son Verí·Llucmajor
07610	4	14	Can Pastilla·Sometimes·Maravillas
07620	2	4	Llucmajor
07630	2	10	Campos
07639	1	2	Sa Rapita
07650	1	4	Santanyi
07680	1	5	Porto Cristo
TOTAL	952	2.452	GEOGRAPHICAL AREA

ORDER BY NUMBER OF FAMILIES			
Codes	Families	People	Order No
07008	142	489	1
07011	115	308	2
07014	104	212	3
07013	103	242	4
07010	74	193	5
07005	68	171	6
07015	64	145	7
07007	62	157	8
07006	49	105	9
07004	39	82	10
07003	27	63	11
07009	19	50	12
07001	17	33	13
07600	11	20	14
07300	9	41	15
07012	8	23	16
07002	7	16	17
07141	5	7	18
07198	4	16	19
07610	4	14	20
07181	2	3	21
07510	2	3	22
07620	2	4	23
07630	2	10	24
07150	1	4	25
07157	1	4	26
07180	1	1	27
07184	1	2	28
07199	1	5	29
07240	1	1	30
07350	1	4	31
07400	1	5	32
07470	1	4	33
07500	1	4	34
07639	1	2	35
07650	1	4	36
07680	1	5	37
TOTAL	952	2.452	

FAMILIES ATTENDED · COUNTRY OF ORIGIN · NUMBER OF PEOPLE 2019

ALPHABETICAL ORDER			
COUNTRY	Nº	FAMILIES	PEOPLE
Spain	1	177	401
Albania	2	2	4
Algeria	3	10	42
Argentina	4	31	65
Armenia	5	1	3
Bangladesh	6	2	7
Belarus	7	1	4
Bolivia	8	39	117
Brazil	9	13	30
Bulgaria	10	15	28
Chile	11	12	26
China	12	1	1
Colombia	13	208	489
Ivory Coast	14	1	5
Cuba	15	38	66
Ecuador	16	28	72
El Salvador	17	4	10
Philippines	18	7	14
Georgia	19	2	2
Ghana	20	5	10
Guinea	21	1	5
Honduras	22	4	8
India	23	1	6
Iran	24	1	1
Irak	25	1	2
Italy	26	4	6
Kenia	27	1	4
Mali	28	16	58
Morocco	29	113	410
Mauritania	30	1	4
Nicaragua	31	4	6
Nigeria	32	42	147
Paraguay	33	11	25
Peru	34	17	33
Polonia	35	3	5
Portugal	36	2	3
Dominican Republic	37	45	93
Czech Republic	38	1	1
United Kingdom	39	2	2
Romania	40	8	20
Russia	41	1	1
Senegal	42	9	42
Syria	43	2	7
Tunisia	44	1	2
Turkey	45	1	5
Ukraine	46	4	10
Uruguay	47	10	22
Venezuela	48	49	128
TOTAL		952	2452

ORDER · NUMBER OF FAMILIES			
COUNTRY	Nº	FAMILIES	PEOPLE
Colombia	1	208	489
Spain	2	177	401
Morocco	3	113	410
Venezuela	4	49	128
Dominican Republic	5	45	93
Nigeria	6	42	147
Bolivia	7	39	117
Cuba	8	38	66
Argentina	9	31	65
Ecuador	10	28	72
Peru	11	17	33
Mali	12	16	58
Bulgaria	13	15	28
Brazil	14	13	30
Chile	15	12	26
Paraguay	16	11	25
Algeria	17	10	42
Uruguay	18	10	22
Senegal	19	9	42
Romania	20	8	20
Philippines	21	7	14
Ghana	22	5	10
El Salvador	23	4	10
Honduras	24	4	8
Italy	25	4	6
Nicaragua	26	4	6
Ukraine	27	4	10
Poland	28	3	5
Albania	29	2	4
Bangladesh	30	2	7
Georgia	31	2	2
Portugal	32	2	3
United Kingdom	33	2	2
Syria	34	2	7
Armenia	35	1	3
Belarus	36	1	4
China	37	1	1
Ivory Coast	38	1	5
Guinea	39	1	5
India	40	1	6
Iran	41	1	1
Irak	42	1	2
Kenia	43	1	4
Mauritania	44	1	4
Czech Republic	45	1	1
Russia	46	1	1
Tunisia	47	1	2
Turkey	48	1	5
TOTAL		952	2452

FAMILIES · PEOPLE · COUNTRY OF ORIGIN · CONTINENTS · 2019

EUROPE		
<i>Country</i>	<i>Families</i>	<i>People</i>
Albania	2	4
Belarus	1	4
Bulgaria	15	28
Spain · 79,37%	177	401
Georgia	2	2
Italy	4	6
Poland	3	5
Portugal	2	3
Czech Republic	1	1
United Kingdom	2	2
Romania	8	20
Russia	1	1
Turkey	1	5
Ukraine	4	10
TOTAL	223	492

AFRICA		
<i>Country</i>	<i>Families</i>	<i>People</i>
Algeria	10	42
Ivory Coast	1	5
Ghana	5	10
Guinea	1	5
Kenia	1	4
Mali	16	58
Morocco · 56,50%	113	410
Mauritania	1	4
Nigeria	42	147
Senegal	9	42
Tunisia	1	2
TOTAL	200	729

EUROPA · E 18,59%	223	23,43%
AFRICA · M 11,87%	200	21,00%
ASIA · RF · 0,73%	16	1,68%
AMERICA C.S. · C 21,84%	513	53,89%
TOTAL	952	100,00%

ASIA		
<i>Country</i>	<i>Families</i>	<i>People</i>
Armenia	1	3
Bangladesh	2	7
China	1	1
Philippines · 43,75%	7	14
India	1	6
Iran	1	1
Irak	1	2
Syria	2	7
TOTAL	16	41

SOUTH CENT. AMERICA THE CARIBBEAN		
<i>Countries</i>	<i>Families</i>	<i>People</i>
Argentina	31	65
Bolivia	39	117
Brazil	13	30
Chile	12	26
Colombia · 40,54%	208	489
Cuba	38	66
Ecuador	28	72
El Salvador	4	10
Honduras	4	8
Nicaragua	4	6
Paraguay	11	25
Peru	17	33
Dominican Republic	45	93
Uruguay	10	22
Venezuela	49	128
TOTAL	513	1190

CONTINENTS		
<i>Countries</i>	<i>Families</i>	<i>People</i>
EUROPE	223	492
AFRICA	200	729
ASIA	16	41
AMERICA C. S.	513	1190
TOTAL	952	2452

FAMILY REGISTRATION · ORIGIN · ENTITIES

ENTITY	FAMILIES	PEOPLE	% FAM.
MALLORCA SENSE FAM	657	1.673	69,03
MUNICIPAL CENTER OF SOCIAL SERVICES PONENT (*)	104	253	10,92
MUNICIPAL CENTER OF SOCIAL SERVICES MESTRAL (*)	50	141	5,25
MUNICIPAL CENTER OF SOCIAL SERVICES NORD (*)	8	31	0,85
MUNICIPAL CENTER OF SOCIAL SERVICES EMILI DARDER (*)	1	1	0,10
MUNICIPAL CENTER OF SOCIAL SERVICES VALLDARGENT (*)	3	4	0,31
MUNICIPAL CENTER OF SOCIAL SERVICES LLEVANT (*)	2	2	0,21
MUNICIPAL CENTER OF SOCIAL SERVICES OLD TOWN (*)	3	10	0,31
SAN ALFONSO M ^a DE LIGORIO COLLEGE	5	13	0,53
NAÛM ASSOCIATION	6	29	0,64
MALLORCA'S COUNCIL	1	1	0,10
HEALTH CENTRE LA VILETA	1	1	0,10
RED CROSS	82	205	8,62
WELLNESS AREA PALMA CITY COUNCIL	1	1	0,10
WORKERS' UNION (UNIÓN SINDICAL OBRERA)	3	7	0,31
TARDOR ASSOCIATION	1	3	0,10
HOSPITAL SON LLATZER	1	5	0,10
ASPROM	2	4	0,21
DIAGRAMA FOUNDATION	1	7	0,10
THE ASSUMPTION PARISH (PARROQUIA LA ASUNCIÓN)	12	29	1,27
PADRE FRANCISCO	1	7	0,10
EDUCADORES · GREC GROUP	7	25	0,74
TOTAL	952	2.452	100

(*) Total Municipal Centers of Serv.Soc. of Palma's City Council	171	442	17,95%
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ACTIONS AND EVENTS ORGANISED OR ATTENDED 2019

MONTH	DAY	CONCEPT	People Attended	People Facebook	Nº Eve.
JANUARY	2	BNI charitable event · Son Moix R.C.D. Stadium, Mallorca	150	1.318	1
	7	Food collection at Palma Pictures and Asima Foundation	(*)	1.305	2
	18	UOM Theatre Group · Work in the Sa Nostra Foundation Culture Center	120	1.360	3
	25	Francesc Miralles Conference · IKIGAI · Sa Nostra Foundation Culture Center	210	1.826	4
	25	Reception · Ecovidrio Campaign "Christmas 2018"	(*)	448	5
	29	Reception · '12 Bajo par' initiative at Arabella Golf · Palma	(*)	1.029	6
FEBRUARY	6	Educational visit of Agora Portals School's students to Malorca Sense Fam (MSF)	60	840	7
	19	Charitable donation from Port Authority of the Balearics to MSF	(*)	486	8
	27	Charitable donation from Mar Hotels	(*)	391	9
MARCH	9	Charitable gastronomic event to support Mallorca Sense Fam (MSF)	230	1.266	10
	30	Operación Kilo'in Hipercentro Inca y Palma · Volunteers from 'la Caixa' Foundation	(*)	228	11
APRIL	2 y 3	La Caixa and Hotelbeds volunteer collaboration visit	35	889	12
	9	Mallorca Sense Fam's in the 'Social Exclusion Forum' at Caixa Forum · Palma	150	619	13
	28	Son Rapinya Band Concert · The Passion of the Christ · Trui Teatre Palma	350	7.640	14
MAY	5	Farmer's Market at Portals' port, Sunday from the 5th till the 26th of May	(*)	3.986	15
JUNE	5	Arabella Golf volunteer collaboration visit	10	446	16
	8	Operación Kilo' in Alcampo · Food collection	(*)	794	17
	16	MésMúsica' concert at Palma's Auditorium	960	1.237	18
	27	Participation in the event "El Terreno amb la Gent Gran"	125	330	19
JULY	17	Sunset market at Puerto Portals, Wednesday and Thursday during July and August	(*)	1.208	20
	17y24	TUI Volunteer Collaboration Visit	36	905	21
SEPTEMBER	3	Biel Ensemble's concert in the Son Sardina church	215	2.322	22
	5	Hotelbeds volunteer collaboration visit	20	341	23
	13	F.Iniciativas volunteer collaboration visit	6	342	24
	21	Mallorca Classic Week in Port Adriano	(*)	1.339	25
	24	Rotary Clubs (Spain and Portugal) Governors' visit	5	559	26
	26	Participation in the U.I.B's 'Cooperation Fair'	(*)	433	27
	28	Participation in Binissalem's Wine Fair (28 and 29.09)	1350	994	28
OCTOBER	5	Rotary Clubs' 'Operación Kilo' initiative for Mallorca Sense Fam	(*)	1.902	29
	20	4ª Solidarity Gastro Conference at INCA · Escola Hoteleria and COMIB	320	517	30
	25	Food collection at the "What really matters" event at Trui Teatre	1.020	740	31
NOVEMBER	6	Hotelbeds volunteer collaboration visit	15	326	32
	22	Solidarity Conferences · Ágora Portals School · Imma Marin · Francesc Miralles	100	1.860	33
	27	Signing the collaboration agreement with Edeen Garden Center	(*)	261	34
DECEMBER	12	Celebration of Mallorca Sense Fam's 10th anniversary	210	2.111	35
	13	Participation in Inca's POP UP Market · Grupo Piñero Invitation	(*)	1.264	36
	14	Participation in Inca's POP UP Market · Grupo Piñero Invitation	(*)		37
	14	Participation in Valldemossa's Christmas Market	(*)	150	38
	16	Ecovidrio's Christmas campaign launch	(*)	898	39
	19	Advertisng campaign of Mallorca Video · Christmas greetings	(*)	641	40
	26	Participation in the Christmas Market of Puerto Portals from 26.12.19 to 6.01.20	(*)	1898	41
	26	Christmas Cup · El Corte Inglés and 8KM. Juaneda San Esteban · Pº Marítimo Palma	450	3890	42
	28	Operación Kilo' initiative in Alcampo · Food collection	(*)	2.473	43
Total of participants and number of people reached on Facebook			5.776	52.494	

(*) Actions and / or solidarity events for which it's difficult to calculate the number of attendees.

QUARTERLY FOOD ENTRIES AND DELIVERIES · FISCAL YEAR 2019

Quarter	FOOD ENTRIES IN KILOS				FOOD DELIVERIES AND KILOS								
2019	Food				Care Centres				Families				
	Purchase	Donation	FEGA*	TOTAL	N° Deliveries	Hygiene	Packaged	Fresh	N° Entries	Hygiene	Packaged	Fresh	TOTAL
1er.Quarter	1.526	30.110	51.774	83.410	14	0	18.101	255	1.213	1.223	30.599	23.368	73.546
2°. Quarter	4.353	42.877	58.391	105.621	12	34	16.922	1.055	1.230	1.564	34.803	29.871	84.249
3er.Quarter	6.121	31.319	0	37.440	10	89	21.884	620	1.343	1.878	41.676	21.469	87.616
4°. Quarter	4.378	34.513	76.694	115.585	13	70	21.643	435	1.450	2.300	42.356	22.106	88.910
TOTAL	16.378	138.819	186.859	342.056	49	193	78.550	2.365	5.236	6.965	149.434	96.814	334.321

COMPARISON 2019/2018 · ENTRIES AND DELIVERIES IN KGS.

	Purchase	Donation	FEGA*	TOTAL	Nº Deliveries	Hygiene	Packaged	Fresh	Nº Deliveries	Hygiene	Packaged	Fresh	TOTAL
2019	16.378	138.819	186.859	342.056	49	193	78.550	2.365	5.236	6.965	149.434	96.814	334.321
2018	12.661	130.926	142.857	286.444	130	21	73.161	3.037	4.388	5.481	120.941	93.784	296.425
Dif.2019/18	3.717	7.893	44.002	55.612	-81	172	5.389	-672	848	1.484	28.493	3.030	37.896
NEGATIVE	*Spanish European Funds Management System												

FOOD DISTRIBUTION · FISCAL YEARS 2019 TO 2010

CONCEPTS	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010
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FOOD ENTRIES

For purchase Kg.	16.378	12.661	15.883	16.653	31.520	17.812	22.967	16.478	23.079	43.384
FEGA · FEAD Funds Kg.	186.859	142.857	133.561	91.852	110.944	89.943	61.291	40.360	72.181	0
Donations Kg.	138.819	131.889	113.765	160.198	93.482	89.984	67.383	77.127	27.954	36.969
TOTAL ENTRIES Kg.	342.056	287.407	263.209	268.703	235.946	197.739	151.641	133.965	123.214	80.353

FOOD DELIVERIES

Packaged. Kg.	227.984	194.102	197.997	142.915	129.812	121.922	108.277	104.461	91.827	51.366
Cleaning and Hygiene	7.158	5.502	0	0	0	0	0	0	0	0
Fresh food. Kg.	99.179	97.784	95.768	111.302	58.840	75.300	52.970	28.948	20.030	21.565
TOTAL DELIVERIES Kg.	334.321	297.388	293.765	254.217	188.652	197.222	161.247	133.409	111.857	72.931

FOOD DISTRIBUTION
INSTITUTIONS AND CARE CENTERS

To Instituciones Kg.	81.108	77.182	73.968	26.144	35.407	44.632	19.977	28.918	35.429	36.161
Nº of institutions	25	23	16	12	16	11	15	10	24	19
Nº Deliveries	49	130	85	59	68	88	115	148	344	283

FAMILIES

To Families Kg.	253.213	220.206	219.797	228.073	153.245	152.590	141.270	104.491	76.428	36.770
Nº of Families.	1.632	1.409	1.130	1.205	988	1.023	975	625	845	698
Nº of Deliveries	5.236	4.388	4.643	5.666	4.954	4.882	4.840	3.678	2.804	954

AVERAGE DISTRIBUTION

Weekly Average Kg.	6.430	5.700	5.650	4.888	3.628	3.802	3.101	2.548	2.151	1.402
Monthly Average Kg.	27.860	24.702	24.480	21.184	15.721	16.478	13.437	11.042	9.321	6.077

FAMILIES ATTENDED

By institutions	680	593	557	350	310	325	275	195	470	386
By Mallorca Sense Fam	952	816	573	626	608	603	629	336	282	226
Families.31.12.18	1632	1.409	1.130	976	918	928	904	531	752	612
People. 31.12.18	5.141	5.636	5.280	3.904	3.672	3.712	3.616	2.124	3.008	2.448

TOTAL FOOD DISTRIBUTION · AGGREGATED 2010 · 2019

CONCEPTS	TOTAL 10 YEARS	ANNUAL AVERAGE	% S.TOTAL
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FOOD ENTRIES

By purchase Kg	216.815	21.618	10,40%
FEGA · FEAD funds Kg.	929.848	92.984	44,60%
Donations Kg.	937.570	93.757	45,00%
TOTAL ENTRADAS Kg.	2.084.233	208.423	100,00%

FOOD DELIVERIES

Packaged Kg.	1.370.663	137.066	67,03%
Fresh Food. Kg.	661.686	66.168	32,36%
Cleaning and Higiene items	12.660	1.266	0,61%
TOTAL DELIVERIES Kg.	2.045.009	204.500	100,00%

FOOD DISTRIBUTION

To Institutions Kg.	458.926	45.892	22,44%
Nº of institutions	171	17	
Nº Deliveries	1.369	136	
To Families Kg.	1.586.083	158.608	77,56%
Nº of Families	10.530	1.053	
Nº of deliveries	42.045	4.204	

AVERAGE DISTRIBUTION

Weekly Average Kg.	39.300	3.930	
Monthly Average Kg.	170.302	17.030	

FAMILIES ATTENDED

By Institutions	4.141	414	42,29%
By Mallorca Sense Fam	5.651	565	57,71%
Families on 31 Decembre · Year	9.792	979	100,00%

PEOPLE ATTENDED

Regarding Nº Deliveries and average of 4 pax x Fam.	168.180	16.818	
Total of People on December 31 x 10 years	38.541	3.585	

"AYUDA SOLIDARIA EN ALIMENTOS A DOMICILIO" PROGRAMME

FAMILIES	PEOPLE	
	Men	Women
29	15	23

Nº Deliveries	TOTAL KG.	2019
310	14.992	

COUNTRY OF ORIGIN		
COUNTRY	FAMILY	PERSON
Spain	25	34
Argentina	1	1
Philippines	1	1
United Kingdom	1	1
Dominican Republic	1	1
TOTAL	29	38

POSTAL CODE		
Postal code	Nº FAMILIES	Nº PEOPLE
7011	5	6
7013	4	5
7014	14	19
7015	6	8
TOTAL	29	38

AGE		
AGE	Men	Women
9 · 14 · 16	2	1
28	1	
48		1
51	1	
61·62·63	3	3
66·67·69	1	5
71·75·76	2	2
77·78·79	2	4
80·82·84·88	2	3
91·92·94·96	1	4
TOTAL	15	23

REGISTRATION · ORIGIN · REFERRAL OF FAMILIES	
Mallorca Sense Fam	7
C.M.Serv.Socials. Mestral	2
C.M.Serv.Socials. Ponent	2
C.M.Serv.Socials. Valldargent	1
Projecte ICI · Sta.Catalina	1
Centre Salut Sta. Catalina	2
Centre Salut El Terreno	5
Sempre Acompanyats	5
Cáritas	4
TOTAL	29

FOOD TO INSTITUTIONS IN 2019

PEOPLE AND FAMILIES SERVED BY INSTITUTIONS				
Num.	INSTITUTIONS	KILOS	PEOPLE (1)	FAMILIES (2)
1	ACCIÓN SOCIAL S'INDIOTERÍA · PALMA	569	90	30
2	TARDOR ASSOCIATION · PALMA	61.223	985	237
3	AYUDA A TU GENTE · PALMA	150	20	4
4	C'AN GAZÀ · PALMA	634	20	13
5	CAPUCHINOS · PA DE SANT ANTONI · PALMA	32	1	1
6	SAN ALFONSO M ^a DE LIGORIO COLLEGE · PALMA	482	376	94
7	COMMUNITY SES TERESES · PALMA	1.611	140	35
8	ES REBOST · BINISSALEM	480	60	12
9	ES REFUGI · PALMA	138	50	12
10	ES VIVERO, PUBLIC SCHOOL · PALMA	2.431	200	50
11	VERGE DE LLUC, PUBLIC SCHOOL · PALMA	307	200	50
12	FUNDACIÓN AMARANTA · PALMA	1.297	42	12
13	SHAMBALA FOUNDATION · PALMA	254	30	5
14	HERMANITAS DE LOS POBRES	3.609	60	15
15	PARROQUIA LA REAL · PALMA	484	60	15
16	MAMADOU ASSOCIATION · PALMA	1.944	10	3
17	MATEO COMAS · COCINA	677	20	5
18	NAUM ASSOCIATION · SON ROCA · PALMA	564	200	50
19	ROTARY CLUB POLLENSA · POLLENSA	1.627	30	7
20	SAE EYE · ASOCIACIÓN	1.133	50	15
21	SAGRADO CORAZÓN · ELS HOSTALETES PALMA	1.462	45	15
	TOTAL	81.108	2689	680

(1) Estimation of people. (2) Estimation of families attended.



**MALLORCA SENSE FAM'S BOARD OF DIRECTORS
AGREED ON FEBRUARY 6, 2018**

<i>President:</i>	Catalina Aguiló Picó
<i>Vice-president:</i>	Juan Martorell Caimari
<i>Secretary:</i>	Jerónima Balaguer Reus
<i>Treasurer:</i>	Antonio Horrach Pou
<i>Members:</i>	Onofre Rosselló Bauzá
	Margarita Planas Llabrés de Jornets
	María Fernanda Pieras Armengod
	Catalina Rubio Zabala
	María Cristina Alcover García-Calamarte
	Pedro Juan Miralles Giménez
	María Antonia Llabrés Espina
	María Asunción Moscardó Covo

Palma, December 31, 2019.

MALLORCA SENSE FAM
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Declared by Public Utility on 11-07-2013. Registered in CAIB, nº 7135

Since 2009 with those most in need.



ORGANISATION CHART

WAREHOUSE AND SALES

*Pedro Miralles
María Antonia Llabrés*

TREASURY

Antonio Horrach

DISTRIBUTION AND CONTROL

*Cristina Alcover
M.Margarita Planas*

ASSISTANCE TO ENTITIES AND VOLUNTEERING

*Asunción Moscardó
Maria Antonia Llabrés*

LOGISTICS AND TRANSPORT

Pedro Miralles

PUBLIC RELATIONS RR. INSTITUCIONAL

*Onofre Rosselló · Juan Martorell
Catalina Aguiló*

SOCIAL CARE

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SUPPORT FROM INDIVIDUALS, ENTITIES, COMPANIES AND INSTITUTIONS

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 D. Victor Manuel Baña
 D. Xim Hierro
 D. Xisco Alemany

Entities, Companies and Solidarity Institutions

ABDEM
 Adeslas Segur Caixa
 AEA Solidaria
 Aficine
 Ágora Portals International School
 Agroilla
 Agroinca
 Agromallorca
 Agrupación Cadenas Hoteleras
 Agrupació Joves Consell
 Agrupació Coral Femenina S.Francesc
 Agrupació Fires i Festes de Binissalem
 Agrupació Escola Son Sardina
 Ajuntament de Binissalem
 Ajuntament de Calvià
 Ajuntament de Consell
 Ajuntament d'Esporles
 Ajuntament d'Inca
 Ajuntament de Sant Llorenç
 ALCAMPO
 All In Catering
 Allianz Seguros
 Almacenes Femenías, S.A

Amadip Esment
 Amer e Hijos S.A.
 Amer Obres i serveis
 American Car Club
 Amics de Modelisme de Mallorca
 Aprop Andratx
 ARA Balears
 Arabella Golf Mallorca
 AREBA
 Asociación Balear de Urología
 Asoc. Cul. Soc. Baleares Sin Fronteras
 Associació Abdem
 Associació Amics de la Infància
 Associació Amics del Modelisme
 Associació Es Refugi
 Associació Fibrosis Quística
 Associació Joves de Consell
 Associació de Jubilats de Banca March
 Associació 4 Mans Son Servera
 Associació Radio Taxi Ciutat
 Associació de Veïnats El Terreno
 Associació de Veïnats Son Sardina
 Asociación Viudas Palma

Atlas Wellness Center
 Attracti3n
 Autoridad Puertos Baleares
 Autom3viles Coll
 AUTOVIDAL
 AA.VV. Avaso · Bons Aires
 AA.VV. Es Figueral Can Farineta
 AA.VV. Son Dameto
 Ayuntamiento de Palma
 Armero y Adrover Viticultores
 Balear Acustic
 Baleares Sin Fronteras
 BALEARIA
 Banc del Temps Puig de Sant Pere
 Banco de Alimentos de Mallorca
 Banco Mediolanum
 Banda Municipal de M3sica de Palma
 Banda Municipal de M3sica Marratxi
 Banda Son Rapinya
 Bankia
 Bar Santa Catalina
 Barcel3 Viages
 Bel Menjadors Escolars
 Bellver International College
 Biblioteca P3blica Can Sales
 Biblioteca Son Sardina
 Binipreu
 BIP Supermercats
 Birra Negreta Cerveza Solidaria
 BMW Group Classic
 BNI Baleares
 Bodega Ca Sa Padrina
 Bodega Can Majoral
 Bodega Celler Tianne Negre
 Bodega Franja Roja
 Bodega Jos3 Lu3s Ferrer
 Bodega Macià Batle
 Bodega Son Puig
 Bodega Miquel Oliver
 Bodega OM Oliver Moragues
 Bodega Pere Seda
 Bodega Ribas
 Bodega T3nel
 Bolsos La Isla
 Bombers de Palma
 Bona Pell
 Boxi
 Brillosa
 Br3jula
 Ca l'Ardiaca
 Cadena Mar, S.L.
 Cadena SER

Caixa de Balears "Sa Nostra"
 Can Ballester
 Can Jaume Artesans
 Can Vidalet Bodegas
 Canal 4 Televisi3n
 Ca Na Paulina
 Capella Mallorquina
 CAPPUCCINO
 Carnicer3a Can Jaume
 Casa Mart3
 Castillo de San Carlos · Museo
 Casting Zapater3as
 Centre Cultura Puig Sant Pere
 Cerveses Talaiotika
 C.F. Sporting Son Ferrer
 C.F. Sporting Sta.Ponsa Talarrubias
 Cine Augusta
 Cine R3voli
 Club Cotxes Clàssics
 Club H3pico Son Reus
 Club Nataci3n Palma
 Club de Padel Open Marratxi
 Clubes Rotarios de Mallorca
 Coca Cola
 Confraria Sant Sudari
 Colegio Àgora Portals
 Colegio Lu3s Vives
 Colegio P3us XII
 Colegio P3blico Santa Isabel
 Colegio San Agust3n
 Colegio Santa M3nica
 Col·legi Balmes
 Col·legi E. I. Son Pisà
 Col·legio Mª Ant3nia Salvà
 Col·legi Mata de Jonc
 Col·legi Nta. Sra. de Gracia
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 COLONYA · Caixa Pollença
 Comandancia General de Baleares
 Comissió de Festes de Son Sardina
 Conservatorio Profesional de M3sica
 Consell de Mallorca
 Consulado EE.UU.
 Cope Baleares
 Cooperaci3 U.I.B.
 Cooperativa Agr3cola Murense
 Cooperativa Panaderos
 Cooperativa Sa Pobla
 Cooperativa San Bartolom3 de Soller
 Cor de l'Auom

Corpore Centro Pilates	Floristería Flors i Detalls
Coral Pro Música Chorus	Flores de Mallorca
Coral Universitaria U.I.B.	Fluge
Cor Infantil CEIP S. Pisà S. Dameto	Fondo Solidario Empleados Iberostar
CRDE Sobrassada Mallorca	Food & Friends
CRUZ ROJA	Forn Ca Na Teresa
Cussatti Band	Forn de Can Segura
Dames del Trot	Forn Fondo
Delfín Hotels	Forn Santo Cristo
Diario Balear	Forn Ses Estacions
Diario de Mallorca	Frutas Gelabert
Discoteca Titos	Fundació Guillem Cifre de Colonya
Distribuidora Rotger	Fundació Illes Balears
D.O. Pla i Llevant	Fundación Asima
Dones del Trot	Fundación Barceló
Ecológico Esporles	Fundación Diagrama
Ecovidrio	Fundación Iberostar
Educac clown	Fundació “la Caixa”
Efmsa	Fundació Sa Nostra
El Barbero Bar	Fundación Mediolanum
El Corte Inglés	Fundación Parc Bit
El Desván de Joana	Fundación Respiralia
El Mundo · El Día de Baleares	Fundación Teatre Principal
Embutidos Munar	Garden Hotels
Embutidos Obrador, S.L.	Garito Café
Edeen Centre de Jardinería	Gastalver
Emaya	Gelabert
Eroski Can Pastilla	Galletas Quely
Escena Audiovisual	Globalia
Escola Fundació més música	GO Consulting
Escola Granja “Es Burotell”	Gráficas Salas
Escola de Hotelería Illes Balears	Granja Escuela Es Burotell
Escola Mata de Jonc	GREC · Sempre Acompanyats
Escolanía de Lluc	Green Valley School
Escuela Assunaro	GRUP 4 Comunicació
Escuela de Danza Helwa	Grup Trui
Escuela Sueca Palma	Grupo Baeza
Esports Màsters · Club de Natació	Grupo Barceló
Eulen	Grupo Cuerda Orquesta Sinfónica I.B.
EUREST	Grupo Capuccino
Eventone	Grupo Pilgrims
Farmacia I. Manera	Grupo Piñero
Farmacia Guijarro	Soltour
Federació Balear de Natació	Grupo TUI · Empleados
Federació de Ciclismo Illes Balears	Habitissimo
Federació de Música i Balls de Mallorca	HES Hotel Equipament
Federación Balear de Golf	Higea Centro Integral Terapias Salud
Federación Pimem	Hipercentro
Fergus Hotels	Hipódromo Son Pardo
F.Iniciativas España, S.L.	Hotel Equipament Spain, S.L.
Fincas Can Sureda	Hotel Horizonte
Fira Artesanal S'Alqueria des Comte	Hotelbeds Group

Iberaudit Kreston	Nicolás Joyero
Iberostar Hotels&Resorts	Natur Time
Industrias Orquestales	Nuria Disseny
I.E.S. Guillem Sagrera	Obra Social "la Caixa"
I.E.S. Joan M ^a Thomás	Ocimax
I.E.S. Marratxi	OD Port Portals
Institut Municipal Esports	Olis de Jornets
Inmobiliaria INMOIB	Ona Mediterrània
Il·lustre Col. d'Advocats Illes Balears	ONCE
Iglesia Parroquial San Miguel	Onda Cero
Iglesia Parroquial Sta. Catalina Thomás	Opera Sites, S.L.
Iglesia Sant Felip Neri	Orfeo d'Alaró
IMAS · Consell de Mallorca	Orfeo Ramón Llull
Impresrapit	Orient Música
Inca Cota 54	Orquesta Conservatorio Profesional
Industrias Orquestales S.L.	Orquesta Sinfónica Illes Balears
Jove Orquestra I.B. (J.O.I.B.)	Ousis · UIB
Joves de Son Sardina	Padel 4 You
Juaneda	Palma Air Europa
Kenecesitas.com	Palma Aquarium
La Deliciosa	Palma Pictures
La Luna Sóller	Palau de Congressos de Palma
La Misión	Parc Bit
La Mosca Marítima	Parc Infantil Xirimiri Divertit
La Movidia	Parroquia de Santa Creu
La Red Club	Parroquia de Son Sardina
LIDL	Penya Ciclista Sencelles
LIONS CLUB Palma de Mallorca	Perfume's Club
Logitravel	Persones Majors Son Sardina
L.Q.D.V.I (Lo que de verdad importa)	Pilgrims
Kumulus	Pinem
Mac Hotels	Piolet Swing
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MOTORISA	Rotary Club Mallorca Llevant
MULTIAUTO	Rotary Club Palma Almudaina
Mundial de Baile de Salón	Rotary Club Palma Bellver

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Musicasa

Rotary Club Palma Ramón Llull

Sa Font des Teix	Trablisa
Sa Roteta Aliments	Tru 2012
Sala Augusta	TM Alcudia · Reciclatges
Sánchez Alimentación	TRUI Teatre
Serendipia	Trivago
Servicios Audiovisuales de Mallorca	TUI Destination Services
S.G.A.E.	TUI España Turismo
Shambala Fundación	Unisport Consulting
S'Heura	Última Hora
Skybussines, S.L.	Última Hora Radio
SMI Sta. Cecilia Son Rapinya	Ultramar Transports
SM2 Balears	Urbia Interm. Ing. y Servicios,S.A.
Son Mercadal	USO · IB
Son Mercer de Baix	Viajes Kontiki
Son Ravanell	Vidal Asesores Tributarios
Son Vida Golf	Vinyes Ca Sa Padrina
Sumum	Voluntaris San Cayetano
Supermercados Aprop Eroski	Voluntarios Arabella Golf Mallorca
Supermercados DIA	Voluntarios F. Iniciativas
Supermercados Spar	Voluntarios Fundació "la Caixa"
Svenska Skolan Palma	Voluntarios Hotelbeds
Talaiotika Cerveza Artesana	Voluntarios TUI
Teatre d'Esportes	Voltor Kids
Tiberi Catering	World 2 Meet
	Wutan·Mallorca

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